

(英語)

Notice Regarding Personal Information Leakage

Toyota City had outsourced printing services to Iseto Co., Ltd. (hereinafter referred to as "Iseto"), which was subjected to a cyberattack by ransomware (a type of computer virus).

The data provided by Toyota City to Iseto was also compromised, resulting in personal information temporarily being accessible on the internet. (It has since been deleted.)

Starting Tuesday, August 20th, 2024, Toyota City individually notified approximately 150,000 affected individuals about the data leakage.

If you have received a notification from the City, please check which of your information was leaked.

If you have any concerns or need further information, please contact Toyota City Hall.

Please note that the leaked information does not include the Individual Number (My Number), phone numbers, or email addresses.

Additionally, bank account numbers have been partially masked with asterisks. (e.g., 123****)

If you have not received a notification, you are not affected by this data leakage, and there is no need for concern.

There is a risk that the leaked information could be misused for scams, such as phone scams or impersonation fraud. If you receive any suspicious mail or item, please be cautious and consult the police if necessary. (Toyota City will not contact you by phone or email regarding this matter.)

We sincerely apologize for causing you great inconvenience and concern.

Information: Toyota City Hall

Phone: 0565-31-1212

(Monday to Friday, except National Holidays, from 8:30AM to 5:15PM)

FAX: 0565-33-2221