



Point
-and use

Communication support board of Toyota City

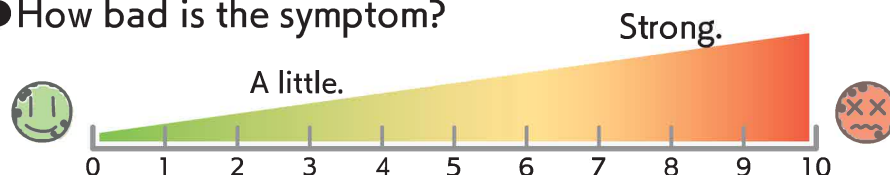
Created in March, 2023 (Reiwa 5)

< for hospital and pharmacy >

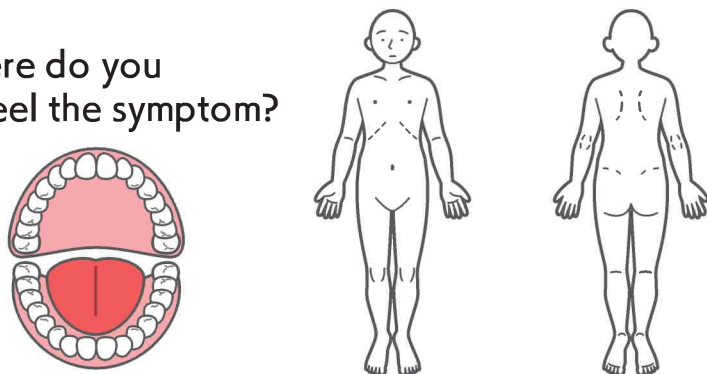
● What brings you here?



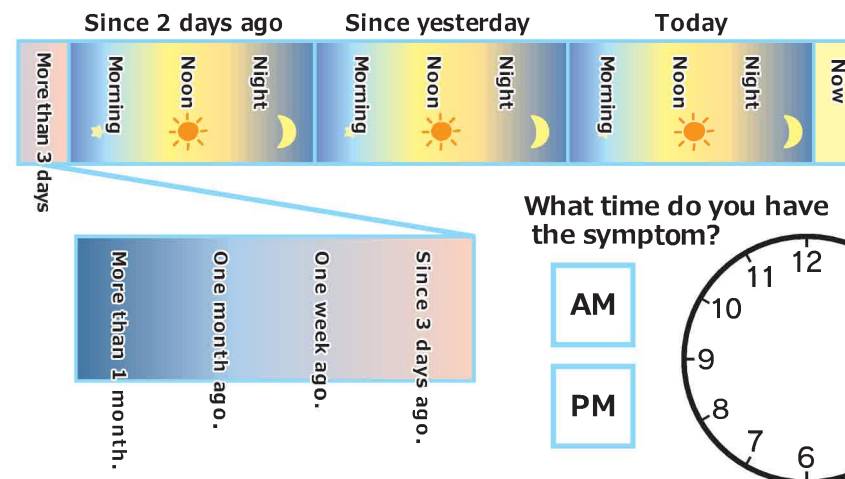
● How bad is the symptom?



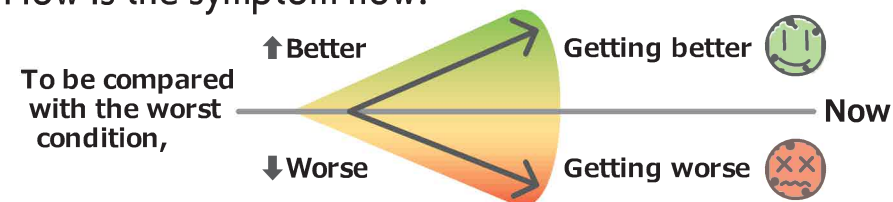
● Where do you feel the symptom?



● Since when have you been having this symptom?



● How is the symptom now?



● Do you have any applicable conditions?

(We ask about pre-existing conditions)

High blood pressure	Diabetes	Heart disease	Hepatitis
Stroke	Cancer	Epilepsy	Mental illness
Allergy	Having period	Pregnant	Others



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< for hospital and pharmacy >

- Do you need to communicate in writing?
- Do you need sign language? (Telephone relay service)



- Which language you most understand?

にほんご
日本語

Português
ポルトガル語

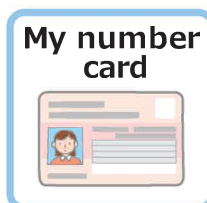
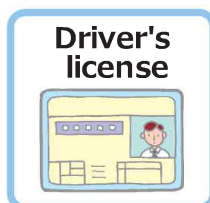
Tiếng Việt
ベトナム語

中文(簡体字)
中国語

English
英語

Tagalog
タガログ語

- Do you have any of these documents?



- Contact information?
(Phone number / FAX number / e-mail address)

- Family hospital? ● Usual medicine?

- Did you go another hospital? ● Do you need medical certificate?

- Do you have referral letter? ● Do you need a receipt?



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- Tell about the timing you take the medicine.

- Number of times to take the medicine. (<_times per day.>)

- The timing you take the medicine.

Morning Noon Night Before sleep

When you have a pain / fever or other difficulties.

- Before (eating) the meal After (eating) the meal