

**Point and use**

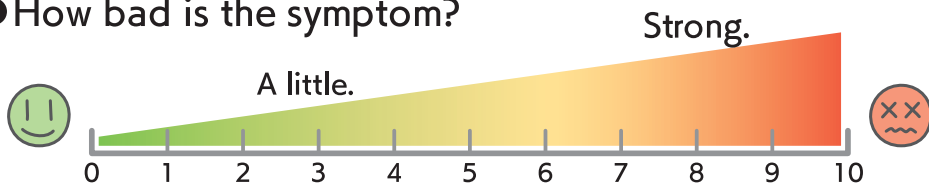
# Communication support board of Toyota City

Created in March, 2023 (Reiwa 5)  
 < for hospital and pharmacy >

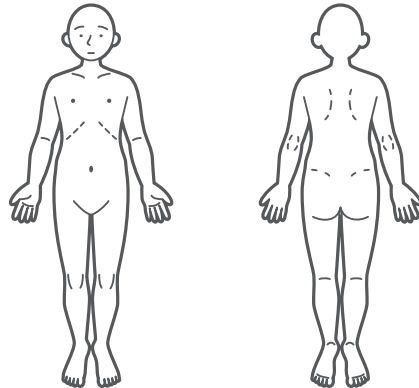
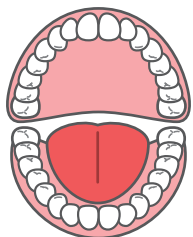
● What brings you here?

 I have a pain.	 I have difficulty breathing.	 I have a fever.	 I feel sick.
 I feel exhausted.	 I feel chilly.	 I threw up.	 I have an itchiness.
 I have an anxiety/fear.	 Dizzy	 I was injured.	 Other symptoms.

● How bad is the symptom?



● Where do you feel the symptom?



● Since when have you been having this symptom?

Timeline for symptom duration:

- More than 3 days
- Since 2 days ago
- Since yesterday
- Today
- Now

Time of day: Morning, Noon, Night

Timeline for symptom onset:

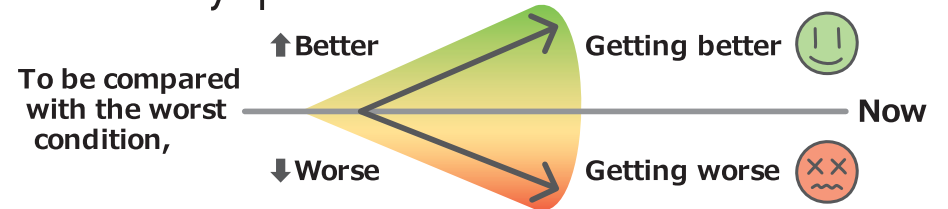
- More than 1 month
- One month ago
- One week ago
- Since 3 days ago

What time do you have the symptom?

AM

PM

● How is the symptom now?



● Do you have any applicable conditions?

(We ask about pre-existing conditions)

High blood pressure	Diabetes	Heart disease	Hepatitis
Stroke	Cancer	Epilepsy	Mental illness
Allergy	Having period	Pregnant	Others

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- Do you need to communicate in writing?
- Do you need sign language? (Telephone relay service )

- Which language you most understand?

にほんご 日本語	Português ポルトガル語	Tiếng Việt ベトナム語	中文(簡体字) 中国語	English 英語	Tagalog タガログ語
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- Do you have any of these documents?

<b>Health insurance card</b> 	<b>Medical care certificate</b> 	<b>Driver's license</b> 	<b>My number card</b> 
<b>Patient registration card</b> 	<b>Prescription record</b> 	<b>Residence card</b> 	<b>Disability certificate</b> 

- Contact information? (Phone number /FAX number /e-mail address )

- Family hospital?
- Usual medicine?
- Did you go another hospital?
- Do you need medical certificate?
- Do you have referral letter?
- Do you need a receipt?

<b>Yes</b> 	<b>No</b> 	<b>Not sure.</b> 
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- Tell about the timing you take the medicine.
- Number of times to take the medicine. ( \_ times per day.)
- The timing you take the medicine.   
Morning Noon Night Before sleep
- When you have a pain / fever or other difficulties.
- Before (eating) the meal After (eating) the meal