

Result Indicator

Result Indicator	Reference Value	Desired Trend
①Percentage of foreign residents who feel a communication gap when interacting with Japanese *1	50.4% (FY2024)	↘
②Percentage of foreign residents who think that Japanese people around them are friendly *1	52.3% (FY2024)	↗
③Percentage of Japanese residents who favor having more foreign nationals from various countries living in the city *2	56.3% (FY2023)	↗
④Satisfaction level of residents who think that the city is comfortable to live in for both Japanese and foreigners as they share mutual understanding *2	3.96 (FY2023) <small>(mean value of evaluation on a scale of 1 to 7)</small>	↗
⑤Percentage of foreign residents who participate in local activities (such as neighborhood association activities and community events) *1	61.1% (FY2024)	↗
⑥Percentage of residents who have participated in activities or projects related to international exchange *2	7.0% (FY2023)	↗

*1 Reference value: Fifth Awareness Survey on Foreign Residents

*2 Reference value: 24th Awareness Survey on Residents

Building Toyota into a Multicultural City with Diverse Residents

The Fourth Promotion Plan for the Internationalization of Toyota City

2026-2030

Outline Version



Fourth Promotion Plan for Internationalization of Toyota City (Main Part/Outline Version)
(Toyota City official website)



Promotion of International Exchanges by Toyota City
(Facebook)



Statistical Data on Foreign Residents in Toyota City
(Toyota City Official Website)

The Fourth Promotion Plan for the Internationalization of Toyota City (Outline Version)

Published by: Toyota City (published in March 2026)

2F Toyota Industrial Culture Center, 1-25 Kozakahonmachi, Toyota, Aichi 471-0034

Phone 0565-34-6963

Edited by: Diversity and Inclusion Division, Community Affairs Department, Toyota City

New Perspective

In this plan, foreign residents are regarded as members who underpin local communities. All residents are invited to create local communities together on an equal footing.





Basic Targets

Goals

Initiatives

Main Activities

1 Realizing local communities where residents respect and support each other

(1) Foreign residents participate in local communities and play active roles.



(2) Multicultural awareness is well accepted across the city, with residents supporting each other.



(3) Diverse residents can live their own lives with peace of mind.



2 Fostering human resources who can play an active role in international and local communities

(4) International understanding drives local communities, with residents learning from each other.



(5) Human resources with an international mindset are fostered.



① Japanese language education to promote smooth communication and social participation

- Systematizing comprehensive measures to promote Japanese language education
- Holding Japanese language classes for foreign children **Expansion**
- Further upgrading education for foreign children and students
- Operating the Toyota Japanese Language Learning Support System

② Support for foreign residents to participate in local communities

- Promoting social participation of foreign residents in local communities **New**
- Creating an environment where foreign residents can easily participate in activities of local communities **Expansion**

① Cultivation of multicultural awareness

- Spreading the use of Simple Japanese, and promoting multicultural understanding

② Strengthening networks in collaboration with key figures who play active roles in the field of multiculturalism

- Fostering individuals who are keen to create a multicultural society
- Collaborating with key figures

① Child-rearing and children's education

- Holding multicultural child-rearing workshops
- Holding Japanese language classes for foreign children (repost)
- Further upgrading education for foreign children and students
- Providing learning support for foreign youths, and offering support for school enrollment/social inclusion through Japanese language learning

② Dissemination of information on daily life, etc., consultation services

- Promoting multilingualization and the use of easy Japanese
- Providing information about medical care and welfare in multiple languages
- Consultation counter for foreign residents, Toyota City multilingual service desk, telephone interpretation service

③ Disaster preparedness, crime prevention measures, traffic safety, emergency response

- Sending Toyota emergency emails in multiple languages
- Publishing the disaster mitigation pamphlet (Tips for Disaster Mitigation) in multiple languages, and operating the communication support board (in the event of a disaster)
- Creating an environment where foreign residents can live safely and with peace of mind by making traffic rules, etc. clearly known

④ Employment support

- Career development support
- Japanese language learning to find jobs
- Promote efforts to help diverse human resources play active roles

⑤ Housing support

- Securing a living environment, etc. that is comfortable for foreign residents **New**

Promoting international understanding

- Education for international understanding for children
- Promoting international understanding for citizens and visiting lectures
- Exchange programs that develop from international events
- Promoting international exchange in collaboration with diverse entities

Creating opportunities for international exchange and human resource development

- Toyota-Detroit Sister City Exchange
- Toyota-Derbyshire Sister City Exchange
- Promoting international exchange by utilizing the Toyota-Shi Trevelyan Trust
- Creating opportunities for former exchange participants to play active roles
- Fostering global human resources