

# What to do when your child becomes Sudden Illness

~Let's use Emergency Medical Care Institution properly~

## ●About the Emergency Medical Care System

Recently, outpatients who are unable to have medical attendance during the regular opening hours due to private reasons are overloading the emergency medical care institutions. The increase of non-severe patients in the emergency medical care institutions may prejudice the emergency treatment for the seriously ill patients. The appropriate emergency care is provided according to the symptoms. In Toyota City, the emergency medical care system is conducted to ensure that every patient can receive adequate medical treatment.

## 1. Primary Emergency Medical Care Institution

Responsible for first aid to mildly ill patients. These medical institutions are capable of administering medicines and injections in case of illness and injury during night hours or on holidays.

Weekday (Mon. to Fri.)	Internal Medicine/ Surgery	7 p.m. to next morning 9 a.m.	Toyota Regional Medical Center (☎ 3 4 - 3 0 0 0)
Saturdays	Internal Medicine	2 p.m. to next morning 9 a.m.	Toyota Regional Medical Center (☎ 3 4 - 3 0 0 0)
	Surgery	7 p.m. to next morning 9 a.m.	Toyota Regional Medical Center (☎ 3 4 - 3 0 0 0)
Sundays and National Holidays/ Year-End and New-Year Holidays	Internal Medicine/ Pediatrics	9 a.m. to 5 p.m.	Holidays Emergency Medical Clinic (☎ 3 2 - 7 1 5 0)
			Nambu Holiday Emergency Medical Clinic (☎ 8 5 - 0 0 9 9)
	Internal Medicine	5 p.m. to next morning 9 a.m.	Toyota Regional Medical Center (☎ 3 4 - 3 0 0 0)
	Surgery	9 a.m. to 5 p.m.	Rotation system ※Please check Toyota Newsletter, official website and morning newspapers.
		5 p.m. to next morning 9 a.m.	Toyota Regional Medical Center (☎ 3 4 - 3 0 0 0)
	Dentistry	10 a.m. to 3 p.m.	Toyota Regional Medical Center (☎ 3 4 - 3 0 0 0)

## 2. Secondary Emergency Medical Care Institution

(rotation of Toyota Kosei Hospital, Toyota Memorial Hospital, Asuke Hospital and Toyota Regional Medical Center)

Mainly, in charge of patients who require hospitalization or surgery transported by ambulance.

In addition, Toyota Kosei Hospital and Toyota Memorial Hospital are on duty system for pediatric patients who require hospitalization or surgery.

## 3. Tertiary Emergency Medical Care Institution

(Toyota Kosei Hospital, Toyota Memorial Hospital)

Seriously ill patients transported by ambulance (24 hours / day)

### ●In case of illness and injury during night hours or on holidays...

Sometimes, it is difficult to make a decision whether a doctor is needed immediately or not. Please check your child's health condition and respond calmly.

- 1) If you cannot determine whether you should take your child immediately to emergency medical care institution or wait until the following day...

**Toyota Sudden Illness & Childcare 24hrs Call ~Ikkyusan Call (Available 24/7 days)**

<☎ 0 1 2 0 – 7 9 9 1 9 2 (Before worrying Call Emergency · Childcare) >

※Telephone consultations available in English (22 languages available)

(Consultation hours: 24 hours/365 days)

This service is available for Toyota City residents and visitors.

Please feel free to contact for medical advice when someone suddenly got injured or sick and still unsure whether or not to go to a medical care institution.

Specialists such as nurses, doctors, public health nurses, etc. will provide guide you regarding the *first aid methods* or *providing medical institution information*, etc.

- 2) In case of cannot wait until tomorrow and want to go emergency medical care institution...

At first, please see a doctor at one of primary emergency medical care institution. However, if the patient has following symptoms such as cannot stop cramping, unconscious, cannot breathe well, etc. please **call 119** immediately without hesitation in the emergency situation.



## ● Precautions when visiting an Emergency Medical Care Institution for Sudden Illness

- Please come with someone who can explain the patient's health condition very well.
- Bring the child's Health Insurance Card, Maternal and Child Health Handbook (Boshi-Techo), and Medicine Notebook (Okusuri-techo), etc.
- Please detail comprehensibly the symptoms and course of medical conditions, emphasizing to the nurse or doctor the most different points from the usual health condition during examination.
- In Emergency Medical Care Institutions you may not be examined by a specialist.
- There is also waiting time for emergency outpatient. (Serious ill patients who need urgent aid have the priority for medical treatment.)
- Emergency medical care is only for first aid treatment, please make sure to go to the regular physician for medical check-up on next day. In addition, medicines will be prescribed only the minimum necessary.
- Please use ambulance properly.

## ● Please have a regular physician who you can rely.

It is important to have a regular physician so that you consult him/her every time you need. Having information on what to do in an emergency during night hours, on holidays etc. is also recommended.

If you need information about the clinics and hospitals in order to find a regular physician, please check the **Primary Care Medical and Dental Clinics Guidebook**. You may have information about the clinics, addresses, telephone numbers, and respective medical specialties. The Guidebook is available Toyota City Hall, branch and sub-branch offices.



### Request to all Residents



Emergency medical care institutions are in charge of accepting seriously ill patients who need urgent medical treatment.

If many mildly ill patients come to Emergency Medical Care Institutions, the seriously ill patients cannot have the medical treatment immediately.

To protect emergency medical care system, have a consultation at the regular physician during the normal consultation hours when the medical conditions are not severe.

Thank you for your understanding and cooperation.

## Institutions for Emergency Guidance

### Searching a Medical Institution...

#### Aichi Emergency Medical Care Information Center

☎ (0565) 34-1133 (Available 24/7 days)

The staff will search and notify the closest Medical Institution to you.

Automatic guidance available in Chinese, English, Portuguese, Spanish, and Korean, 050-5810-5884.

#### Medical Information Network

You can search the closest Medical Institution or Pharmacy and information about medical specialties of each hospital, home medical care availability, vaccine availability, etc.

(Chinese, English, and Korean search available)



### Trouble dealing with accidental ingestion...

#### Japan Poison Information Center #110

(Available 365 days)

Please call below number.

Osaka: 072-727-2499 (Available 24hrs)

Tsukuba: 029-852-9999 (9 a.m. to 9 p.m.)

Exclusive to Tobacco: 072-726-9922 (24hrs Tape Response) ☺Japanese only available

### Information about medicines.

#### Anshin Telephone (Toyota Kamo Pharmacist Association)

☎ 090-3482-2173 (Available 24hrs / 365 days)

Regarding consultation about combination of medicines, side effects etc.

※Japanese only available

## Inquiries

Toyota City Hall Welfare Department Welfare Planning Division ☎ 0565-34-6787